

**Before the  
FEDERAL COMMUNICATIONS COMMISSION  
Washington, D.C. 20554**

In the Matter of	)	
Revision of the Commission's Rules to Ensure	)	
Compatibility With Enhanced 911 Emergency	)	
Calling Systems	)	
	)	CC Docket No. 94-102
Amendment of Parts 2 and 25 to Implement	)	
the Global Mobile Personal Communications	)	
by Satellite (GMPCS) Memorandum of	)	IB Docket No. 99-67
Understanding and Arrangements; Petition of	)	
the National Telecommunications and	)	
Information Administration to Amend Part 25	)	
of the Commission's Rules to Establish	)	
Emissions Limits for Mobile and Portable	)	
Earth Stations Operating in the 1610-1660.5	)	
MHz Band	)	
	)	
	)	
	)	

To: Chief, International Bureau

**911 CALL CENTER POST-IMPLEMENTATION STATUS REPORT OF  
IRIDIUM COMMUNICATIONS INC.  
(October 2014 – September 2015)**

Pursuant to the Commission's Rules, and the Second Report and Order in the above-captioned proceeding, Iridium Communications Inc. ("Iridium"), the parent company of Iridium Satellite LLC, Iridium Constellation LLC, and Iridium Carrier Services LLC, hereby provides its 911 Post-Implementation Status Report.<sup>1</sup> Iridium is a wholesale provider of Mobile Satellite Services ("MSS").

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<sup>1</sup> See 47 C.F.R. § 25.284(b) (2014); *see also* Revision of the Commission's Rules to Ensure Compatibility With Enhanced 911 Emergency Calling Systems, CC Dkt. No. 94-102, IB Dkt. No. 99-67, *Second Report and Order*, 19 FCC Rcd. 16964 (2004).

**A. Iridium's Identification Information**

Corporate Headquarters:

Iridium Communications Inc.  
1750 Tysons Boulevard, Suite 1400  
McLean, VA, 22102  
(703) 287-7400

Filer of Post-Implementation Status Report and Contact Person on 911 Issues:

Thomas D. Hickey  
Chief Legal Officer  
Iridium Satellite LLC  
1750 Tysons Boulevard, Suite 1400  
McLean, VA, 22102  
(703) 287-7411

**B. Iridium's Call Center**

Emergency Call Relay Center Manager  
Intrado, Inc.  
1601 Dry Creek Drive  
Longmont, CO 80503  
(720) 494-5800

**C. Summary of Call Statistics by Month**

<b>Month</b>	<b>Total Calls Received</b>	<b>Total Calls Abandoned</b>	<b>Total Calls Forwarded to PSAP</b>	<b>Total Calls Ending at Call Center</b>
Oct-14	35	2	6	27
Nov-14	43	3	2	38
Dec-14	38	2	1	35
Jan-15	25	2	7	16
Feb-15	30	0	1	29
Mar-15	50	2	9	39
Apr-15	53	3	7	43
May-15	57	2	10	45
Jun-15	90	4	27	59
Jul-15	59	4	15	40
Aug-15	85	3	20	62
Sep-15	53	0	14	39
<b>Totals</b>	<b>618</b>	<b>27</b>	<b>119</b>	<b>472</b>

## Conclusion

Iridium has timely deployed 911 call center service and is forwarding calls to a public safety answering point where appropriate. Should you have any questions regarding the information provided in this report, please do not hesitate to contact the undersigned.

Respectfully submitted,

/s/ Thomas D. Hickey  
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McLean, VA 22102

Filed: October 15, 2015

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